William Galindo

🎮 [Roblox Developer Profile](#)   🌐 [Portfolio](#)   in [LinkedIn](#)   ⌗ [GitHub](#)   ✉ galindo.tech@gmail.com   (619) 715-4122

PROFILE SUMMARY

Motivated Early Career Software Engineer skilled in designing, coding, and deploying full-lifecycle features at scale. Proficient in Go, C, Python, Java, JavaScript, and Lua. Hands-on with large distributed systems, LLM integrations, and cross-functional collaboration across Design, Product, QA, and DevOps.

EDUCATION 🎓

Bachelor of Computer Science, University of Texas at San Antonio — 2020–2022
Associate of Science, Palo Alto College — 2017–2019

SKILLS ⚙

Languages:	Go, C, Python, Java, JavaScript, Lua, C++
Cloud & Infrastructure:	AWS, GCP, Azure, Kubernetes, Docker, Helm, Terraform
CI/CD:	Jenkins, GitLab CI/CD, Bitbucket, Cronjobs, Zapier
Monitoring:	Prometheus, Grafana, Splunk, AWS CloudWatch
Web & APIs:	React, Node.js, Flask, Django, MVC, REST
Databases:	MySQL, MongoDB, Oracle, SQLite

EXPERIENCE 💼

Jenesis Software — Jan 2024–Present
Application Software Engineer (Remote)

- Designed and deployed end-to-end features in a PHP-based insurance platform, leading projects through full SDLC and collaborating with Product, QA, and DevOps.
- Built a multi-tenant Zapier integration serving 5,000+ users, improving scalability by 50%.
- Automated CI/CD with Jenkins and GitLab, boosting deployment reliability by 35%.
- Implemented LLM-driven workflows using ChatGPT API to enhance user support tools.
- Conducted RCA on critical defects, reducing downtime by 20% and unauthorized access by 35%.

University of Texas at San Antonio — Nov 2022–Aug 2023
Cloud Research Assistant

- Architected serverless microservices on AWS EKS with Kubernetes/Helm, cutting infrastructure overhead by 30
- Integrated Prometheus and Thanos for metric collection and Grafana dashboards, improving alerting efficiency by 40
- Developed CI/CD pipelines in Jenkins for rapid, reliable deployments.

Frog-Tutoring — Jan 2021–Present
Computer Science Tutor

- Delivered 200+ hours of tutoring in Data Structures, Algorithms, and OOP, achieving 95% satisfaction.
- Created Python and Java modules that improved student grades by 30%.

ACADEMIC PROJECTS ⚗

- **AI-RECIPE-GENERATOR:** SPA integrating ChatGPT API and DALL·E-2, boosting engagement by 25% on AWS.
- **Monitoring Performance Stack:** Prometheus-Thanos-Grafana setup for AWS Lightsail, reducing troubleshooting by 40%.
- **LLM Voice Translator:** Android app using ChatGPT and translation API for real-time multilingual voice chat (50+ languages).

ACHIEVEMENTS 🏆

- Placed 3rd in CodePath Mobile App Competition for EVENTWITHME Android app.
- Optimized commission reporting, saving 15 hrs/month and improving accuracy by 25%.
- Led reduction of process time by 70% via RPA at academic research lab.